



**As a valued client of SKIIN, we would like to thank you for your continued support, through this difficult time.**

**The health & well-being of our patients, staff & community is our number 1 priority at SKIIN Clinic. We are monitoring the Coronavirus (COVID-19) outbreak closely.**

**As you know, SKIIN Clinic is a medical grade practice which has the highest levels of hygiene, work health and safety standards. These practices are strictly adhered to every day.**

Please follow the simple steps to prevent spreading COVID-19.



As per the advice of the World Health Organisation and Australia's Chief Medical Officer, we have implemented the following precautionary measures in response to the COVID-19 outbreak.



LASER GENESIS, SKIN NEEDLING, TATTOO REMOVAL,  
TRUSCULPT, HAIR REDUCTION, PEELS FROM \$ 199 \*cond.apply

### In Reception:

- Requesting unwell clients or clients who have recently travelled overseas in the last 14 days to book Tele Health appointments on-line or book appts after 14 days self-quarantine,
- Hand sanitiser is available for Dermal Clinicians, and each Clinician has their own hand basin in each treatment room,
- Clients are seated at least 1.5 metres apart,
- Clinicians hands are sanitised at the beginning and end of every treatment,

- All surfaces and areas such as benches, floors, and door handles are cleaned with hospital-grade disinfectant, regularly throughout the day,
- Daily and weekly cleaning checklists are completed to ensure all areas have been cleaned and sanitised,
- Using disposable beauty applicators, gloves and supplies for all our treatments,
- All Clinicians wear masks and gloves for all treatments,
- All magazines and reading material have been removed,
- All clients are required to sanitize their hands-on arrival,
- Reception desk/ area is wiped down between patients,
- Requesting contactless payment options where applicable,
- Book appointments on-line to have minimal contact
- Masks are given to patients if necessary.

### In Clinic:

- Ensuring any unwell staff are not permitted into work without clearance from a doctor and if necessary, a COVID -19 Test
- Any staff member that has travelled overseas or has been in contact with someone who has recently returned, does not come to work until they have completed the 14-day isolation period.
- Use of hand sanitizer between every patient and contact with any surface,
- Continued exceptionally high level of infection control - including wiping down ALL clinical areas between patients,
- Continued exceptionally high standard of sterilisation procedures,
- Thorough hand hygiene scrub by all staff members.

### **In Toilets:**

- Wash client's hands thoroughly after using the toilet,
- Use contactless hand dryers in the toilet to dry your hands after washing,
- Use our touch free hand sanitizer which is located in the walk-way.

### **More Information**

To find out more information about the Coronavirus, please refer to the Department of Health for further information. <https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert>

If you have any questions or concerns relating to this email or your treatment, please contact us on [www.skiin.com.au](http://www.skiin.com.au)



**We are committed to supporting our staff, patients and the Australian community during this time and we appreciate your ongoing support. The safety of our clients and our staff is our utmost priority.**

**We hope you and your loved ones navigate safely through this pandemic. Please remember we are just a phone call away to look after you as we treat all of our clients as our family.**

**Yours in Health,  
The Skiin Team**

**[www.skiin.com.au](http://www.skiin.com.au)**

### **Happy to help.**

**Our Doctors, Clinicians, Staff and dedicated locum doctors work 7 X 24 to assist you with your health care needs.**

**Call us on 03-94677433 option 2 or book online at [www.skiin.com.au](http://www.skiin.com.au)**

